

## Particulars

### About Your Organisation

**Organisation Name**

RE Rich Family Holding Corporation

---

**Corporate Website Address**

www.richs.com

---

**Primary Activity or Product**

- Manufacturer
- 

**Related Company(ies)**

No

---

### Membership

| Membership Number | Membership Category | Membership Sector            |
|-------------------|---------------------|------------------------------|
| 4-0378-13-000-00  | Ordinary            | Consumer Goods Manufacturers |

---

## Consumer Goods Manufacturers

### Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
  - Bakery products
  - Ice Cream

---

### Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

Yes

2.2.1 Do you manufacture for:

Both Private Label and Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

--

2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

--

2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

--

2.2.5 Total volume of all oil palm products you sold in the year:

--

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:

**In Your Own Brand**

| No | Description  | Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes) | Palm Kernel Oil (Tonnes) | Palm based derivatives or fractions (Tonnes) | Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes) |
|----|--|--|--------------------------|--|--|
| 1  | Book & Claim   |  |                          |  |  |
| 2  | Mass Balance   |  |                          |  |  |
| 3  | Segregated   |  |                          |  |  |
| 4  | Identity Preserved                                       |  |                          |  |  |
| 5  | Total volume of oil palm products that is RSPO-certified |  |                          |  |  |

**In Your Private Label**

| No | Description  | Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes) | Palm Kernel Oil (Tonnes) | Palm based derivatives or fractions (Tonnes) | Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes) |
|----|--|--|--------------------------|--|--|
| 1  | Book & Claim   |  |                          |  |  |
| 2  | Mass Balance   |  | 105.00                   | 26.00  |  |
| 3  | Segregated   |  |                          |  |  |
| 4  | Identity Preserved                                       |  |                          |  |  |
| 5  | Total volume of oil palm products that is RSPO-certified |  | 105.00                   | 26.00  |  |

2.4.1 What type of products do you use CSPO for?

Desserts and bakery products

2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

- Europe --%
- India --%
- China --%
- South East Asia --%
- North America --%
- South America --%

**2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe --%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%  
 South America --%

**Time-Bound Plan****3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2015

**Comment:**

Rich Products joined RSPO in December 2013 and began sourcing mass balance in Dec 2015.

**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

2020

**Comment:**

Using a phased in approach based on customer requirements for mass balance palm oil and palm kernel oil, we are targeting 100% sustainability using RSPO-certified mass balance oils by 12/31/20.

**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2020

**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

y

**3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?**

y

**3.6 Which countries that your organization operates in do the above commitments cover?**

- Canada - United States

**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

2015: Target = 5% (Actual = 131 mt) 2016: Target = 10% (We are estimating 15% based on projected demand for 2016.) 2017: Target = 15% 2018: Target = 20% 2019: Target = 30% 2020: Target = 100%

**3.8 Date of first supply chain certification (planned or achieved)**

2015

**Comment:**

Third party audits by Control Union successfully completed in Q-4 2015.

**Trademark Related****4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**Please explain why**

Our products containing palm oil are business to business and not at retail.

**GHG Emissions**

**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**5.2 Do you publicly report the GHG emissions of your operations?**

No

**Please explain why**

Prior to 2016, we tracked only GHG emission reductions resulting from specific energy efficiency projects. This year, we are exploring options for measuring and tracking GHG emissions across our operations.

**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Continue third-party audits as part of our ongoing certification process. Collaborate with customers on expanding use of RSPO-certified oils.

**Reasons for Non-Disclosure of Information****7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Others:

--

**Application of Principles & Criteria for all members sectors****8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
  - No file was uploaded
- Labour rights
- Stakeholder engagement
- None of the above

**8.2 What steps will/has your organization taken to support these policies?**

Ethical conduct and human rights tablestakes are included in our supplier agreements.

**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:  
Do you have plans to?**

Yes

**Please specify**

Our time-bound plan includes targets for 2015-2025 to attain 100% CSPO.

**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why**

Gap will be addressed through mass balance as need arises over the next 10 years.

---

**Concession Map**

**10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?**

No

**Please explain why**

Rich Products doesn't own or manage any palm plantation.

---

## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

In order to accurately track customer requirements for sustainably sourced oil, our Information Systems team developed a reporting tool in 2015.

---

**2 How would you qualify RSPO standards as compared to other parallel standards?**

--

---

**Cost Effective:**

No

---

**Robust:**

Yes

---

**Simpler to Comply to:**

No

---

**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Internal training of Rich Products associates to raise awareness and documenting processes as required for certification / third-party audits.

---

**4 Other information on palm oil (sustainability reports, policies, other public information)**

None

---